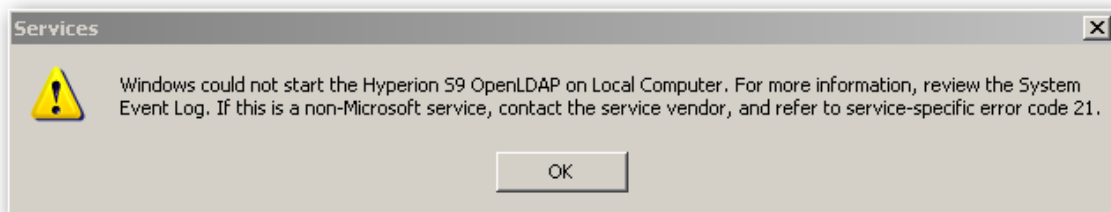


Hyperion S9 OpenLDAP Service

I was trying to start Hyperion Planning 9.3.1 on a Virtual Machine but on startup of machine Hyperion S9 OpenLDAP Service should come up automatically but it was not starting as result of this Hyperion S9 Shared Services was also not started.

Hyperion S9 EPM Architect Process Manager	Manages al...	Manual	Local System
Hyperion S9 EPM Architect Web ATSS	EPM Archit...	Automatic	Local System
Hyperion S9 OpenLDAP	Provides s...	Automatic	Local System
Hyperion S9 Planning	Provide ac...	Automatic	Local System
Hyperion S9 Provider Services ATSS	HyS9localh...	Automatic	Local System

Then I tried to start it manually after restarting SQL Server but I was getting following error

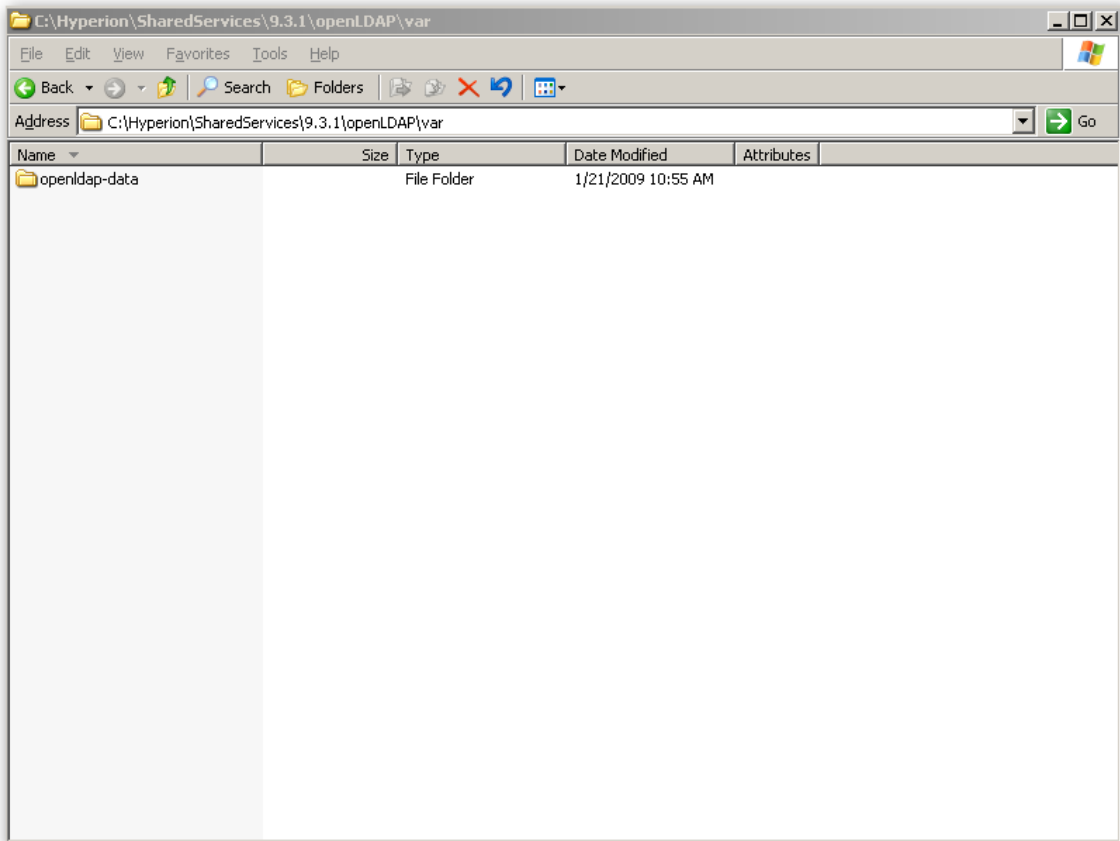


Then found out the database is corrupt. So no other way except recover database

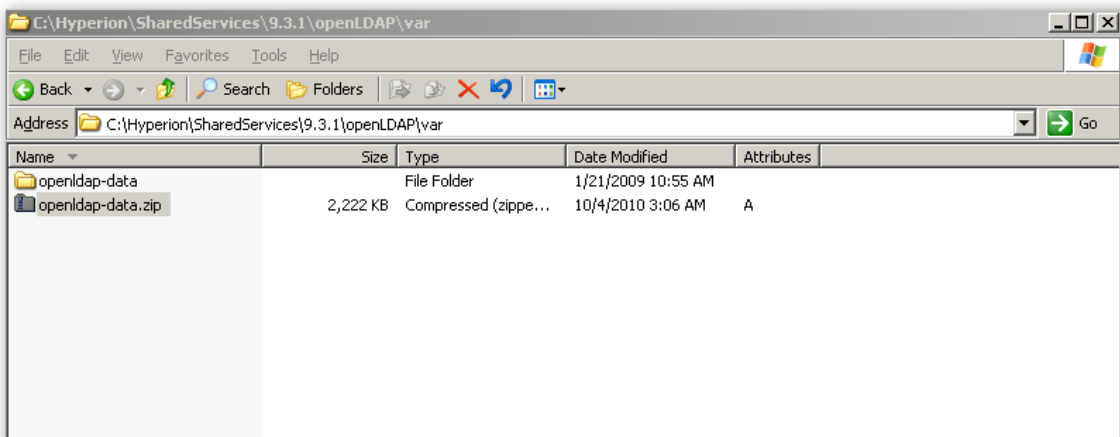
For Database recovery I used following solution to recover database thought good to share with others

Navigate to Directory where your openldap data resides in my case it's following

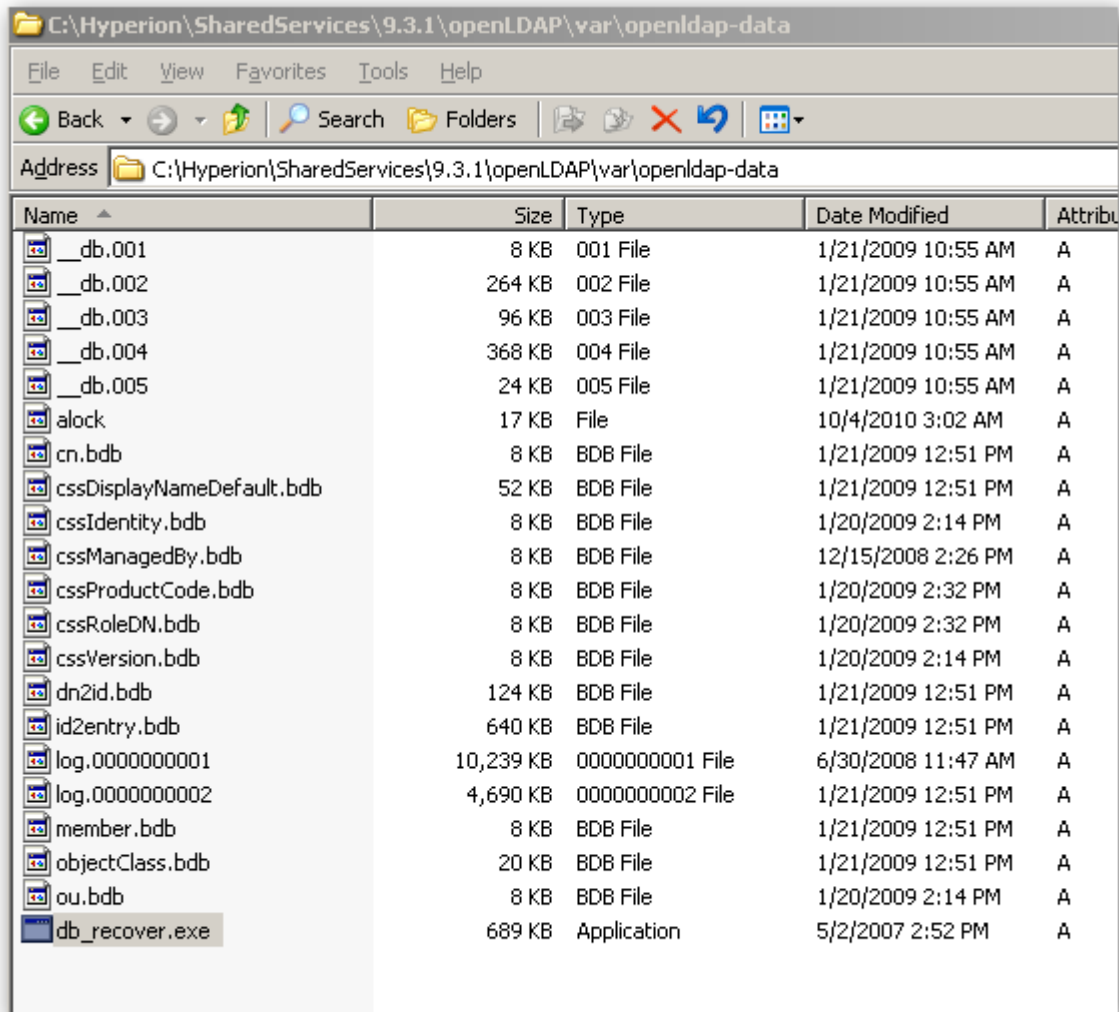
C:\Hyperion\SharedServices\9.3.1\openLDAP\var\openldap-data



Zip the Folder “openldap-data” and save it on some drive as backup

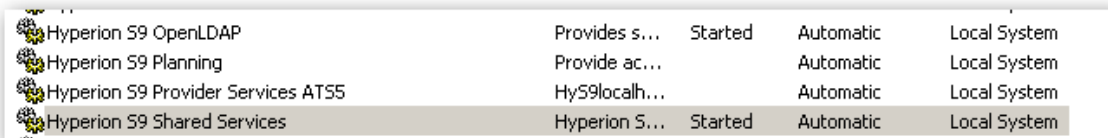


Go to folder \\bdb\bin under openLDAP folder (in my case it is C:\Hyperion\SharedServices\9.3.1\openLDAP\bdb\bin) Copy db_recover.exe to openldap-data folder (In my case it is “C:\Hyperion\SharedServices\9.3.1\openLDAP\var\openldap-data”)



Run db_recover.exe. It took a moment for me (but believe processing depends on data size).

Now Go to Services Console and start the Hyperion S9 Open LDAP services. Here we go with result



Start other services as per sequence.

Hyperion S9 Administration Services ATSS	HyS9aas - ...	Started	Automatic	Local System
Hyperion S9 Apache 2.0	Apache/2....	Started	Automatic	Local System
Hyperion S9 BI+ 9.3 Core Services 1	HyS9Core1...	Started	Automatic	Local System
Hyperion S9 BI+ 9.3 Financial Reporting Java RMI Registry	HyS9FRRM...	Started	Automatic	Local System
Hyperion S9 BI+ 9.3 Financial Reporting Print Server	HyS9FRPri...	Started	Automatic	Local System
Hyperion S9 BI+ 9.3 Financial Reporting Report Server	HyS9FRRe...	Started	Automatic	Local System
Hyperion S9 BI+ 9.3 Financial Reporting Scheduler Server	HyS9FRSc...	Started	Automatic	Local System
Hyperion S9 BI+ 9.3 Financial Reporting Web application	HyS9FRWe...	Started	Automatic	Local System
Hyperion S9 BI+ 9.3 Interactive Reporting Service 1	HyS9IRSvc...	Started	Automatic	Local System
Hyperion S9 BI+ 9.3 Web Analysis	HyS9WebA...	Started	Automatic	Local System
Hyperion S9 BI+ 9.3 Workspace	HyS9Work...	Started	Automatic	Local System
Hyperion S9 BI+ Analytic Services 9.3.1 - hypservice	Hyperion S...	Started	Automatic	Local System
Hyperion S9 EPM Architect Data Synchronization ATSS	EPM Archit...	Started	Automatic	Local System
Hyperion S9 EPM Architect Engine Manager	Starts and ...	Started	Manual	Local System
Hyperion S9 EPM Architect Event Manager	Distributes ...	Started	Manual	Local System
Hyperion S9 EPM Architect Job Manager	Manages lo...	Started	Manual	Local System
Hyperion S9 EPM Architect Process Manager	Manages al...	Started	Manual	Local System
Hyperion S9 EPM Architect Web ATSS	EPM Archit...	Started	Automatic	Local System
Hyperion S9 OpenLDAP	Provides s...	Started	Automatic	Local System
Hyperion S9 Planning	Provide ac...	Started	Automatic	Local System
Hyperion S9 Provider Services ATSS	HyS9localh...	Started	Automatic	Local System
Hyperion S9 Shared Services	Hyperion S...	Started	Automatic	Local System
HyperionRMIRegistry		Started	Automatic	Local System

After successful start up here is the result ☺

	Actual			Budget		
	Final			Draft 1		
	Jan	Feb	Mar	Jan	Feb	Mar
Salary Expense	217,747.8	206,860.4	209,037.8	215,570.322	204,791.796	206,947.422
Commission Expense	21,774.78	20,686.04	20,903.78	21,557.0322	20,479.1796	20,694.7422
Advertising Expense	10,887.39	10,343.02	10,451.89	10,776.5161	10,239.5898	10,347.3711
Fringe Expense	10,887.39	10,343.02	10,451.89	10,776.5161	10,239.5898	10,347.3711
Payroll Taxes	16,331.085	15,514.53	15,677.835	16,167.77415	15,359.3947	15,521.05665
Airfare Expense	21,774.78	20,686.04	20,903.78	21,557.0322	20,479.1796	20,694.7422
Travel Other						
Office Expense	1,058.739	1,034.302	1,045.189	1,077.85161	1,023.95898	1,034.73711
Legal Fees	5,443.695	5,171.51	5,225.945	5,389.25805	5,119.7949	5,173.685549995
Other Fees	5,443.695	5,171.51	5,225.945	5,389.25805	5,119.7949	5,173.685549995
Supplies	3,266.217	3,102.906	3,135.567	3,233.55483	3,071.87694	3,104.21333
Software Expense						
Total Expenses	314,645.571	298,913.278000	302,059.621	311,499.1152900	295,934.1452195	299,039.0247895
Allocations In						
Allocations Out						