

2010

# Purchase Requisition with AME

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## No approver found for Purchase Requisition XX

I was working on one client site for AME setup with Purchase Requisition. I finished setup for AME transaction Type "Purchase Requisition Approval". When requester was submitting requisition system initially shows that it's in process but after one minute requester was getting notification "No approver found for Purchase Requisition".

I checked from AME Test Workbench functionality by using transaction ID system was generating approval list as per setup. In other words everything was setup properly but still after submission user was getting error while submitting from Core Purchasing Form.

If user was completing this purchase requisition by using iProcurement Checkout functionality request was going for approval to supervisor as per setup.

After 2 days of working, found out one silly problem .guess what?????????

### Email address at the employee level in HR is not same as Email address at Application User level

Then I used following script to update all application user email addresses from HRMS Employee email address

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```
DROP TABLE XX_USER_EMAIL_UPDATE
```

```
CREATE TABLE XX_USER_EMAIL_UPDATE AS
SELECT F.FULL_NAME EMPLOYEE_NAME,F.EMAIL_ADDRESS
HR_EMAIL_ADDRESS,U.USER_ID,F.PERSON_ID,U.EMPLOYEE_ID,
U.USER_NAME USERNAME,U.EMAIL_ADDRESS USEREMAIL
FROM PER_ALL_PEOPLE_F F,FND_USER U
WHERE F.PERSON_ID = U.EMPLOYEE_ID
AND SYSDATE BETWEEN EFFECTIVE_START_DATE AND EFFECTIVE_END_DATE;
```

```
ALTER TABLE XX_USER_EMAIL_UPDATE ADD(STATUS CHAR(1),ERROR_MESSAGE VARCHAR2(1000))
```

```
CREATE OR REPLACE PROCEDURE APPS.XX_EMAIL_UPDATE
IS
  CURSOR CUR
  IS
    SELECT
X.EMPLOYEE_NAME, X.HR_EMAIL_ADDRESS, X.USER_ID,
  X.PERSON_ID, X.EMPLOYEE_ID, X.USERNAME,
  X.USEREMAIL, X.STATUS, X.ERROR_MESSAGE
FROM APPS.XX_USER_EMAIL_UPDATE X
WHERE STATUS = 'E' OR STATUS IS NULL;
--AND USER_ID = 1271;
  X_ROWID          VARCHAR2 (200);
```

```

X_DATE_FROM      DATE;
X_COMMENTS       VARCHAR2 (200);
V_MSG            VARCHAR2 (1000) := NULL;
BEGIN
FOR POS IN CUR
LOOP
  BEGIN
    X_ROWID := NULL;
    FND_USER_PKG.UPDATEUSER(X_USER_NAME      => POS.USERNAME
                           ,X_OWNER         => 'SEED'
                           ,X_EMAIL_ADDRESS => POS.HR_EMAIL_ADDRESS
                           );
    UPDATE XX_USER_EMAIL_UPDATE P
      SET P.STATUS = 'I',
          P.ERROR_MESSAGE = 'UPDATED'
      WHERE USER_ID = POS.USER_ID;
  EXCEPTION
  WHEN OTHERS
  THEN
    V_MSG := SQLERRM;
    UPDATE XX_USER_EMAIL_UPDATE P
      SET P.STATUS = 'E',
          P.ERROR_MESSAGE = V_MSG
      WHERE USER_ID = POS.USER_ID;
    COMMIT;
  END;
END LOOP;
END;
/

BEGIN
APPS.XX_EMAIL_UPDATE;
COMMIT;
END;

```

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